



PROACTIVE MAINTENANCE COSTS 75%+ LESS THAN REACTIVE MAINTENANCE

IMPROVE THE HEALTH OF YOUR FLEET - Machine uptime is crucial to any manufacturing process. At Milacron, we are dedicated to maximizing your production capabilities and improving your bottom line. The Courtesy Plus service program makes certain you are ahead of any issues that could compromise your operations, leading to performance, safety and value improvements.

THE BENEFITS OF COURTESY PLUS AND PROACTIVE MAINTENANCE

- Higher production volume from fewer production interruptions.
- Increased capacity without costly capital investment.
- Increased market share through more competitive pricing and higher quality product.
- Lower maintenance requirements / material cost due to a reduction in equipment failures.
- Higher sales price (margin) derived from higher quality product.
- Lower unit cost by distributing costs over a higher volume of product.
- Fewer environmental incidents caused by equipment failure (lower regulatory costs).
- Fewer injuries!

OUR MISSION

Milacron's Field Service team is dedicated to offering a variety of life-cycle support aimed at increasing efficiency, reducing downtime, and extending the useful life of your machine. From Preventative Maintenance to Machine Inspections & Calibration Programs, our unmatched service expertise means you are guaranteed

a quality, high-performing product for many years. Milacron also offers a variety of training and continuous education programs to our customers and the industry at large. Our mission is to help you maximize your machinery investments and improve your plastics processing business.

CUSTOMER VIEWPOINT

"Milacron's Service Level Agreement is a no-brainer for us. In addition to the savings we get on every hour of service, the flexibility is priceless. With just a phone call, a tech is prioritized for our immediate needs."

— Jeremy Seeley, VP Amcor

Schedule a time to
speak with a Milacron
service specialist today.

1-800-288-8306
SERVICE@MILACRON.COM
MILACRON.COM





LESS DISRUPTION, MORE PRODUCTION



PROACTIVE SERVICE PORTFOLIO

- **MACHINE INSPECTIONS/ASSESSMENTS**

Expert assessment and reporting of corrective actions to bring machines up to standards and improve performance. This helps identify potential issues before they cause costly downtime.

- **ON-SITE TRAINING AND UPSKILLING**

Dedicated subject matter expert to mentor and upskill your facilities team on a recurring basis. Participants gain and sustain practical hands-on skills.

- **CALIBRATION VERIFICATION SERVICES**

Increase uptime and lower operating costs, while also achieving the requirements of your quality system for machinery calibration verification. We will help your team reduce scrap and waste, decrease unplanned machine downtime, improve equipment process, lower operating costs, increase profitability and efficiency, reduce cycle time, decrease labor cost and reduce spare parts inventory.

- **PREVENTIVE MAINTENANCE**

Planned/scheduled actions and inspections to identify issues before failure. Monthly, quarterly, and annually helps customers resolve the reactive break-fix cycle.

- **SERVICE LEVEL AGREEMENT**

The lack of qualified service technicians with the expertise to maintain complex injection molding machines within the industry is a growing problem. Milacron addresses this issue with service offerings that put a certified technician on site as a part-time extension of your team.

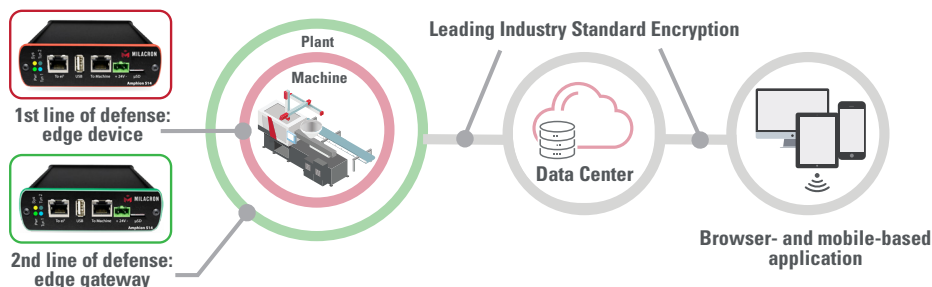
M-POWERED

REMOTE MACHINE MONITORING & SUPPORT

M-Powered is Milacron's portfolio of easy-to-use, observational, analytical and support services that provides customers a competitive advantage. Leveraging Industrial

Internet of Things (IIoT) technology, M-Powered runs sophisticated algorithms that utilize real-time learning to monitor machine operations and provide warning of potential issues.

M-POWERED USES END-TO-END DATA PROTECTION



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